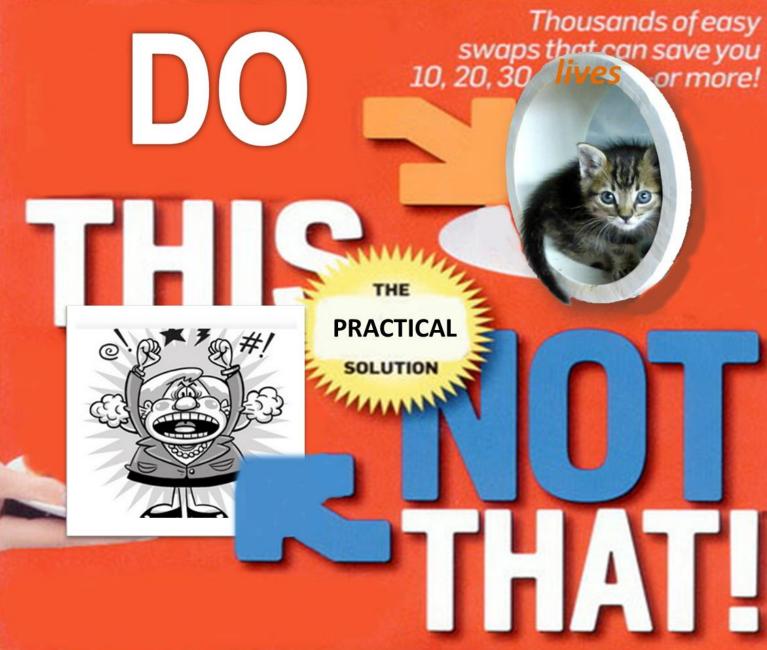
OSMA Smart Sheltering Workshop

Cynthia Karsten, DVM, DABVP (Shelter Medicine Practice) <u>www.sheltermedicine.com</u>





SHELTER SURVIVAL GUIDE



To Do List

High-Yield Efforts Worth the Investment

Right size the population and length of stay, provide good housing for all, and ensure staff and volunteer resources to provide friendly daily interaction tailored to each animal's preference

- Vaccinate with core vaccines immediately upon intake if not sooner
- Vaccinate all animals > 4-6 weeks old with few exceptions; including mildly ill and injured animals
- Revaccinate youngsters every 2 weeks as long as they're in the shelter or other high risk environment

Continue vaccine series in youngsters until they are 5 months old (and recommend this to adopters even if the animal is no longer in the shelter or other high risk environment)

Perform careful exams by trained staff at the time of intake, including a good Woods lamp exam for all cats Engage in good biosecurity practices between "dirty" and "clean" activities or populations, including a change of top and thorough handwashing or change of gloves

- Screen high risk cats for FeLV/FIV
- Regardless of screening practices, have conversations with adopters about the natural history of FeLV/FIV, including that status can't be known for sure until ~ 60 days after last known exposure
- -Ö: Invest in high quality housing in treatment areas
- Start treatment with antibiotics immediately IF (and only if) the great majority of animals under treatment eventually progress to requiring antibiotics
- Where this is the case, reevaluate housing and environment in treatment areas, and ensure spacious enriched housing natural light, good air quality, a quiet environment and comfortable conditions for sick animals

To DON'T List



Make time for what really matters by letting go of or dialing back these low-yield efforts

- Don't vaccinate for diseases that are low risk for in-shelter transmission (basically anything other than DHPP and Bordetella in dogs, FVRCP in cats, and rabies for dogs and cats either at intake or the time of adoption)
- Don't worry too much about disease transmission between healthy adult animals that have been vaccinated at least 3-5 days ago with a modified live vaccine for DHPP/FVRCP
- Don't wait on boosters to move animals through the system!
- Don't worry too much about biosecurity between casual contacts (such as petting or carrying) with individual adult animals within a population, such as healthy adult cats or cats with routine URI
- Consider not screening for FeLV/FIV in healthy cats with no special risk factors

- Don't move cats with mild URI signs to isolation
 Don't treat for a set time period for routine URI
 Don't hold chronically sneezy cats back from adoption
 Don't rotate disinfectant products
- Don't bother with foot baths
- Don't clean housing thoroughly while cats are in residence
- Don't spend time on formal behavioral assessments that aren't predictive
- Don't keep cats behind glass or prohibit the public from touching friendly healthy cats

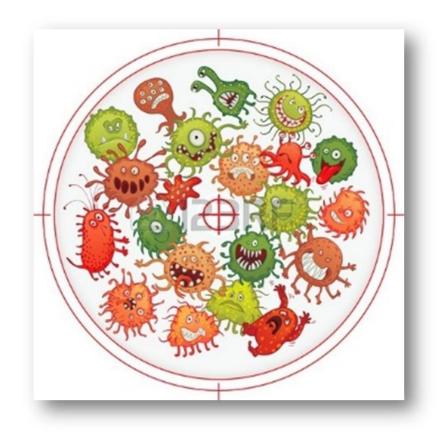
Don't compromise care, housing or staff capacity in order to try and serve more animals over time. It always backfires in the end!

Believe

- Without question, the nature of our industry serves as a constant reminder that humans can be unkind to animals. However, what the data reveals is a story that is overwhelmingly driven by love. If less than 10% nationwide of pets ever end up in shelter, how is that small number our whole truth?
- Data shows that most pets are acquired from sources other than animal shelters, so people are successfully picking pets every day without any help (or judgment) from us. There is an entire community waiting to be engaged.

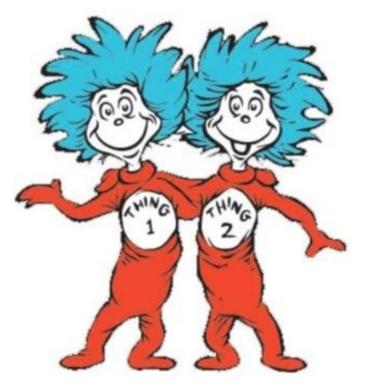
Dose Effect

- Illness happens when dose overcomes immune system
- Reduce dose by reducing amount in environment or spread between animals
- Increase dose tolerated by supporting animal immunity and well being
- Take extra care when you have a highly virulent bug, the environment is crowded, or everyone is extra stressed



Do a *few* things so you don't have to do *all the other* things

- Right size the population and length of stay
- Ensure high quality housing for all
- Provide friendly interaction that makes sense for the animal
- Vaccinate, monitor, treat and clean strategically
- Relax about most other things!



What causes feline URI/canine CIRDC?



- Ineffective vaccination?
- Improper disinfection?
- Too many pokey little fingers in the cages?
- Lousy air quality?
- No place to hide?

Vaccination basics: shelter



- SC MLV FVRCP or DHPP for all > 4-6 weeks on entry + 2-3 week booster (DHPP re-vax optional...)
 - 2 weeks *before* entry if possible
- Revaccinate juveniles SC every 2 weeks while in high risk environment, every 3-4 when not
- Final vaccine at 20 weeks in whatever environment

Disinfection basics

- Stress, fomite transmission and respiratory irritation can cause more harm than good
- Spot clean during residence, focus cleaning on high contact surfaces



Dity Selute



Feline cage/condo cleaning

- No spraying; single use rag or paper towel with detergent for wiping up messes
- Leave clean-ish dishes and bedding
- Ok for ill cats too
- Change gloves between risk groups/ between sick cats in private practice or transfer shelter



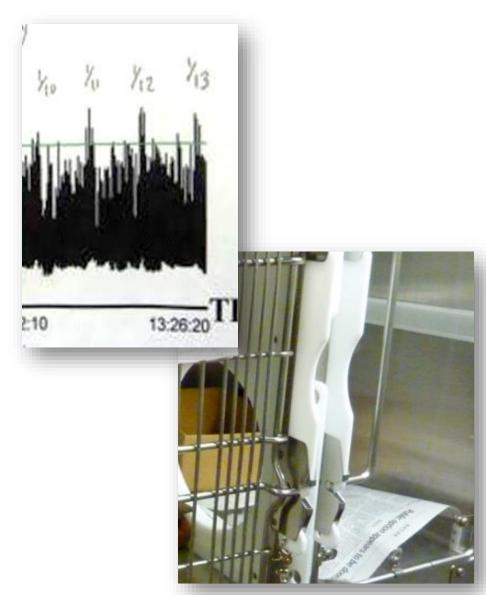
Spot cleaning dogs

- Consider for adult dogs vaccinated > 3-5 days
- No urine or feces on that side of run
- Replace water, soiled bedding
- Replace food if present
- Leave clean-ish bedding in place
- Clean and dry side with urine or feces as needed



Don't forget noise

- Scary noises while eating can cause food aversion
- Open and close cage doors *quietly*
 - Some Shorline latches can be replaced with plastic
- Replace litter pans calmly, especially metal on metal
- Feed after things have quieted down or before things get crazy



Low Cost Noise Mitigation Measures



Has tremendous effect on noise in dog kennel areas: treat buckets and four on the floor, quiet time, play groups

>>> INSTALL WEATHER SEALS & SWEEPS ON WINDOWS & DOORS

Where noise in an issue: entry points to dogs and cat housing spaces

>> ACOUSTIC WALL & CEILING PANELS

Select the right panel to resist growth of mold & mildew, install outside of wet area





Speaking of disinfection, what about ringworm?

Many over-the-counter cleaning products labeled as fungicidal against *Trichophyton mentagrophytes* are effective against Trichophyton spp. and Microsporum canis when the surface is properly prepared Mechanically remove debris, including hairs & spores Most important part of Wash with a decon detergent until visibly clean and rinse with water +/- Follow up with a disinfectant

Hiding place basics

- High shelf may be preferable to box if floor space is limited
- Box maybe preferable to shelf if height is limited but floor space is adequate
- Partial front cover and towel over bed may be best choice if both floor space and height are limited
- Tailor to individual cat in small small cages



Curtails...curtains for stress curtailment

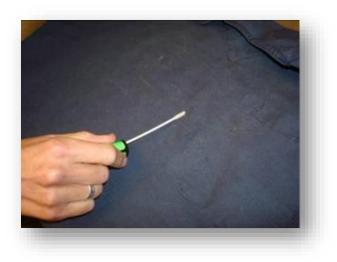


http://www.sheltermedicine.com/cage_covers

The truth about petting











What if you tried all this and you're still looking for answers?

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prevent shelter URI???						Need Help Searching?			
SEARCH Search Cats		▼ 5	Search Last 7 years only 🔻		SEARCH CLEAR MORE OPTIONS		MORE OPTIONS		
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Search results for prevent shelter URI in All Resources. Documents 1 to 25 of the best 57 matching your query.									
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* Message Boards: Shelter Medicine Folder, August 09 2011 <u>» Add to MyStuff</u>									
2. Using Lysine Supplementation To Prevent Herpesvirus Infections In Shelter Cats									
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Jefulness Of Lysine And Famciclovir For Conjunctivitis And Upper Respiratory Infections In Cats									
* Message Boards: Internal Medicine - Feline Folder, February 09 2010									

VIN, Shelter Medicine Folder, 8/2011

I work at a non-profit, open admissions shelter... In the past, the summer months have brought us rampant URI in cats, and our live release rates have been less than ideal (2010 was 54% for the month of July). We have an amazing new building that opened in 2009, and has 126 Shorline cages for cat holding (in addition to the adoption floor, which has two "kitty cities" for group housing and 16 cat "condos" that are basically tiny rooms instead of cages).

In 2010 we adjusted the temperatures in the cat lofts higher so the kitties wouldn't be as cold, we added hiding boxes and Kuranda beds, but we didn't see any changes in the URI rates. Cats were being euthanized daily because the URI was so widespread, and the severity of the illnesses were much greater than you see in private practice URI. Cats would go to foster for URI and be there for MONTHS with sneezing or conjunctivitis.

What causes feline URI?



- Ineffective vaccination?
 Improper disinfection?
 Too many pokey little fingers in the cages?
 Lousy air quality?
- No place to hide?

What mattered most?

Cage size, movement in and out of housing during daily care, and other environmental and population health risk factors for feline upper respiratory disease in nine North American animal shelters

Denae C. Wagner^{1e}*, Philip H. Kass², Kate F. Hurley^{1e}

1 Koret Shelter Medicine Program, University of California at Davis, Davis, California, United States of America, 2 Department of Population Health and Reproduction, University of California at Davis, Davis, California, United States of America

• These authors contributed equally to this work. * <u>dcwagner@ucdavis.edu</u>

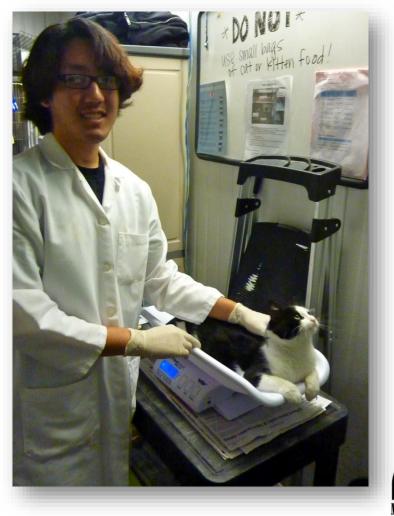
Abstract

Upper respiratory infection (URI) is not an inevitable consequence of sheltering homeless cats. This study documents variation in risk of URI between nine North American shelters; determines whether this reflects variation in pathogen frequency on intake or differences in transmission and expression of disease; and identifies modifiable environmental and group health factors linked to risk for URI. This study demonstrated that although periodic introduction of pathogens into shelter populations may be inevitable, disease resulting from those pathogens is not. Housing and care of cats, particularly during their first week of stay in an animal shelter environment, significantly affects the rate of upper respiratory infection.

- More than 8 sq feet, compartmentalized
- Limited to no movement, especially in first 7 days

UC Davis Housing Research aka Cage Size Project

- Municipal shelter
- Health adult cats
 - Strays or surrender
 - Handleable
 - Randomly assigned
 - Small 103
 - Large 91

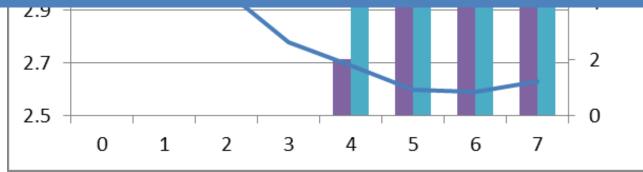




Stress score by day & Outcome



½ the number of housing units +½ the LOS = same number of cats helped



Day in shelter

Does this really work?

In February 2011, we took a huge step and cut holes in between cat holding cages, and inserted PVC portals, effectively doubling the space available to each cat and cutting the number of cages we had in half. Actually less than half - because each loft had an odd number of cages, there is a set of triple cages in each loft. We've now got 60 separate cat holding cages. These portals were designed to be permanent openings, we did not make any "doors" to close because then it's too tempting to revert to less space and more cats. We had many staff and volunteers who were very leery of the change, fearing that more cats would be euthanized because we lacked space.

Magic

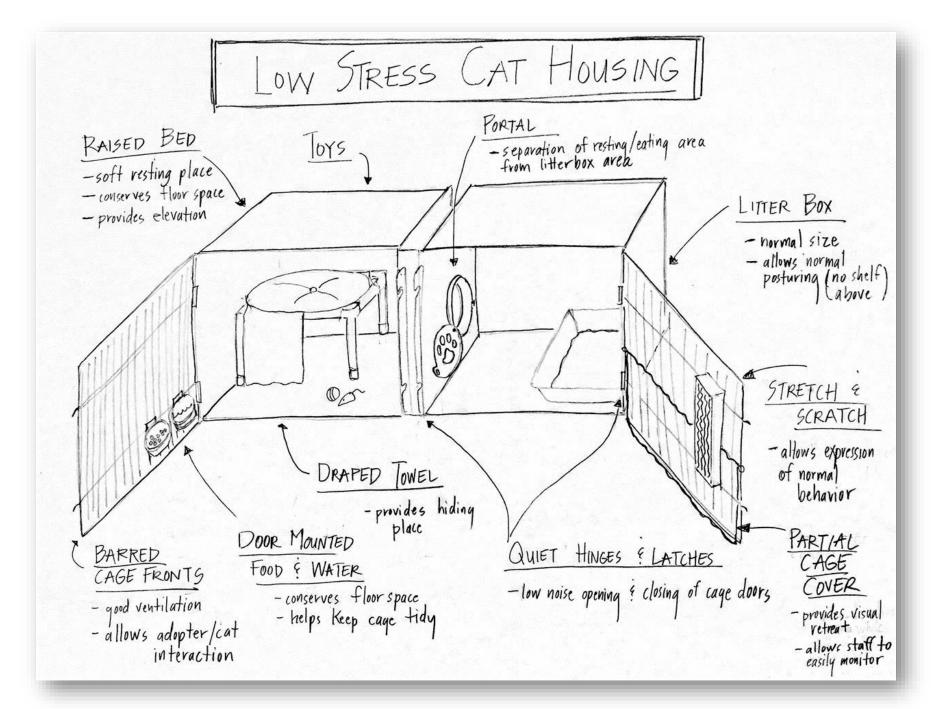
We saw some effects right away. The lofts were immediately quieter, cats seeming more relaxed. There were very few cats "fake sleeping". The longer term effects are just starting to show up. Cat isolation is empty today, because our URI rates have plummeted. Cats aren't breaking with URI right before or after adoption. And now that the statistics for July are in, we found that our live release rate for felines in July 2011 was 70%. In 2010 it was 54%. We euthanized 140 fewer felines in July 2011 compared to July 2010 - and those numbers include the cats we euthanize on intake for lack of space.

Why is double compartment housing so important?

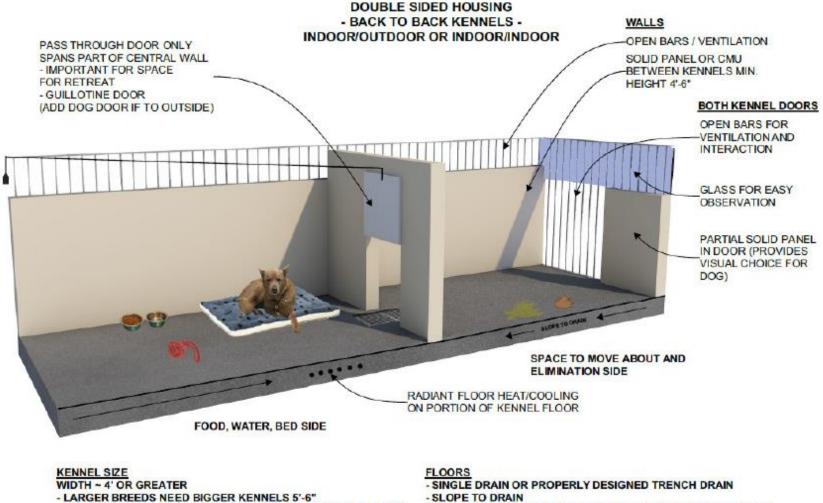
- Meet animal needs to defecate and urinate away from where they sleep and eat
- Helps insure animals are provided adequate housing space
- Minimizes the need for handling for daily care
 - Minimizes animal stress
 - Minimizes disease and disease transmission risks
 - Helps insure staff safety and efficiency of care
- Helps with public perception and cat presentation







Low Stress Dog Housing



ALLOW PEOPLE ACCESS FOR CARE (7'-6" NOT RECOMMENDED)

TOTAL LENGTH ~ 8-9" MINIMUM, 10' KENNEL GOOD, 12' KENNEL

BETTER

HEIGHT --6'-8"

- ALLOW PEOPLE ACCESS FOR CARE

- RESINOUS EPOXY COATING OR OTHER DURABLE/ CLEANABLE/ DISINFECTABLE FLOOR COVERING (NO SEALED CONCRETE HERE)

Argh!

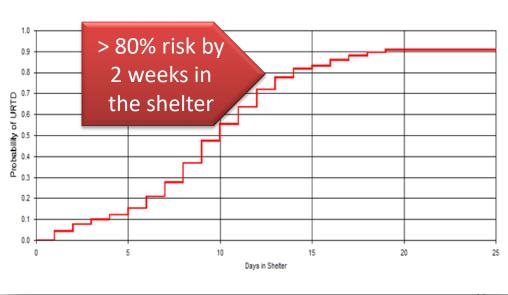
Journal of Feline Medicine and Surgery (2009) 11, 816-825 doi:10.1016/j.jfms.2009.03.001



Descriptive epidemiology of feline upper respiratory tract disease in an animal shelter

Julie D Dinnage DVM1*, Janet M Scarlett DV

¹Director of Animal Protection Medicine, Massachusetts Society for the Prevention of Cruelty to Animals, 350 South Huntington Avenue, Boston, MA 02130, USA ²Cornell University, S1 066 Schurman Hall, Cornell University, Ithaca, NY 14853, USA ³Former Director, Feline Health Center, Cornell University, Ithaca, NY 14853, USA Upper respiratory trac residing in animal shel of URTD are sparse, ye and research purposes individual kittens, 701 URTD during their sta were 5 and 4 days, resp Approximately 1/3 exl incidence density estim day among individual of residence in the she product limit method, in the shelter was appro-

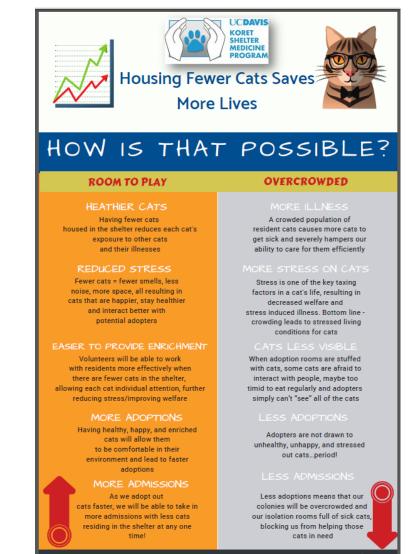


Probability of URTD by Time in Shelter

All Cats

The magic of length of stay

- When animals stay less time overall, each one gets more space and care
- More space and care keeps animals healthier and happier, so they stay less time
- Staying less time keeps animals healthier and happier



ELEMENTARY, MY DEAR WATSON!

Housing, staff time and LOS

- Adequately sized, double compartment housing takes less time to clean and helps reduce disease spread
- Staff that spend less time cleaning and more time interacting with adopters will reduce LOS



Number of animals housed and LOS



- \rightarrow More individuals waiting does not change the rate of outcome
- → For a given rate of outcomes, length of time waiting is determined by the number of individuals waiting
- → Self sustaining *at any level*
- → Fewer, better quality housing units means fewer individuals waiting

Effect of LOS

Average Daily Intake		Average Daily Population
10	5	50

Effect of LOS

Average Daily Intake	Average LOS	Average Daily Population
10	5	50
10	10	100

Effect of LOS

Average Daily Intake	Average LOS	Average Daily Population
10	5	50
10	10	100
10	20	200

Effect of Daily Population

	Average Daily Population	Inevitable LOS
10	50	5

Effect of Daily Population

	Average Daily Population	Inevitable LOS
10	50	5
10	100	10

Effect of Daily Population

Average Daily Outcome	Average Daily Population	Inevitable LOS
10	50	5
10	100	10
10	200	20

Court NOT hurrying to euthanize unless that's the right outcome

Decreasing shelter

NOT a time limit

his / Decreasing shelter length of means animals live, not

al Management, Shelter Medicine

Are you confused about what "readcing length of stay" means for your animal shelter or rescue group?

Few things can save more animals than reducing length of stay. It not only means do more animals get adopted, but increases the number of animals the organization can care for in any given year.



There's a lot of confusion, however, in the shelter and rescue world about what "length of stay" really means, and the implications of reducing it.

hs anima

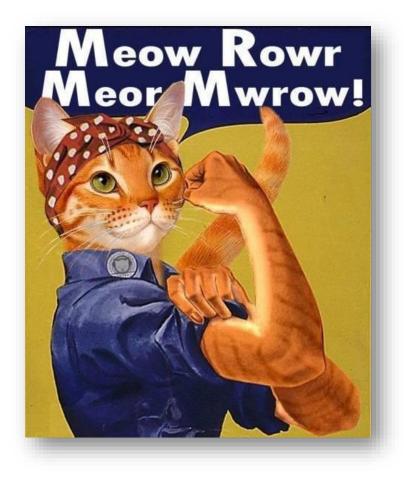
YES maximizing efficiency to get each animal out of confinement and onward to it's home as quickly as possible!

Categories Uncategorized Coalition Building and Advocacy Organizational

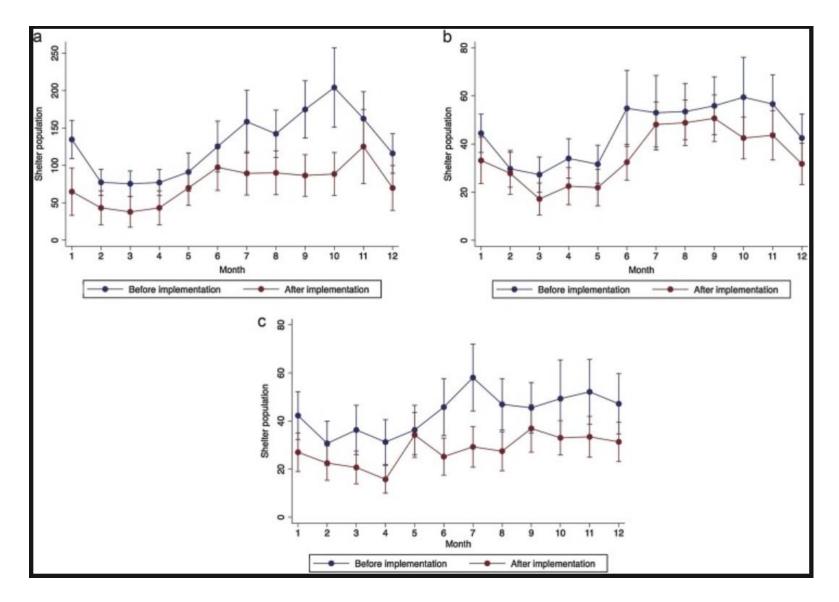
http://chewonthis.maddiesfund.org/2015/06/decreasing-shelter-length-of-stay/

DON'T do this:

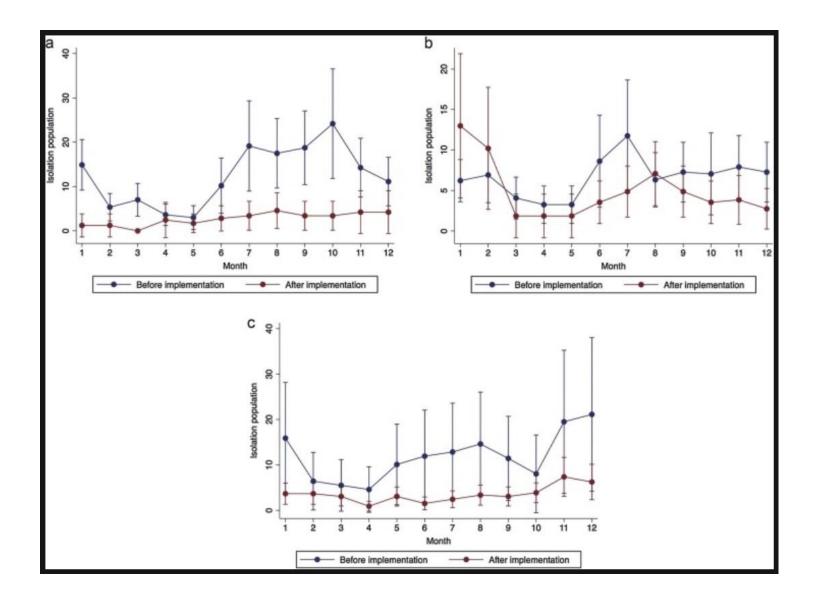
- Don't impose time limits on animals
- Don't hold healthy, friendly animals back from adoption waiting for them to get healthier and friendlier
- Don't believe that this is too good to be true – you CAN do it!







Predicted total in shelter monthly average population



Predicted monthly average isolation population

Don't hold back!

- Minimal or no stray hold to live outcome for unidentified cats
 - Especially litters of kittens, return to field candidates
 - Double check your local hold requirement *for animals;* advocate for change if needed



Keep them moving!

- Promote adoption early and often
 - Population: don't wait for crowding
 - Slow track animals: don't wait for long LOS
 - Think price, placement, promotion
 - If you can't promote, can you defer intake?

ACTION PLAN-Admissions and Adoptions/Outreach (Adoption Promotions)	TIMELINE
Continue with monthly cat adoption specials/promotions.	1 st Quarter 2 nd Quarter 3 rd Quarter 4 th Quarter
UPDATE	
1-1-12 - Start the New Year with a Tiger-Tabby! Tabby cats 6 mor waived adoption fee. (33 of the adopted, 67%) TS 2-1-12 - Phat Cat Mardi Gras. Vo Phatest cat, longer tenured cats. cats adopted, 56%) TS 3-1-12 - March Meow Madness. tenured cats adoption fee waived cats adopted, 44%) TS 4-1-12 - Sock Hop. Cats with soc mittens over 6 months adoption	hths and older 49 cats ting for (19 of the 34 Longer d. (8 of the 18 cks and/or

...and moving!

- Optimize frequency and timing of key services
 - E.g. surgery and foster return prior to weekend adoption
- Optimize intake versus adoption hours
 - E.g. intake Monday Thursday to allow adoption focus
 Friday - Sunday



Historical cat management central

Ad hoc, citizendriven shelter admission, regardless of shelter space



Return to owner, adoption, relocation, euthanasia are primary outcomes

Balancing intake and outcomes

Managed Admission Results

"We were confident we would see positive
 results with the implementation of a managed admissions process but we had no idea it would happen so quickly. By evaluating cats during the appointment, we were able to get cats to adoption and into new homes quickly. Before we knew it, URI was virtually non-existent as we watched healthy, happy cats leave our shelters in half the time."

)%

to

from 31.3 days to 11.0 days

©Animal Humane Society 2015

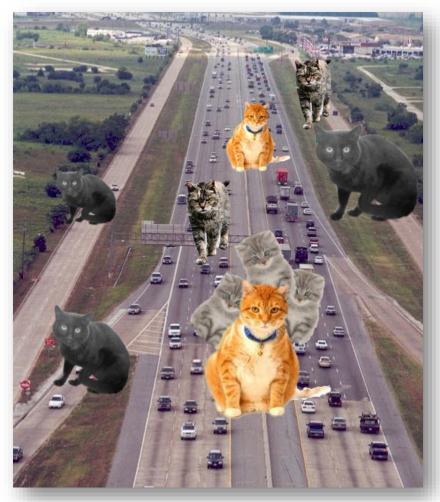
The intake exam: getting animals on the right path

- ✓ Trained, detail oriented staff
 - ✓ Note, not diagnose
- ✓ Consistent process
- Adequate space and supplies
- ✓ Real Woods lamp plug in kind
- Documented and flagged for medical



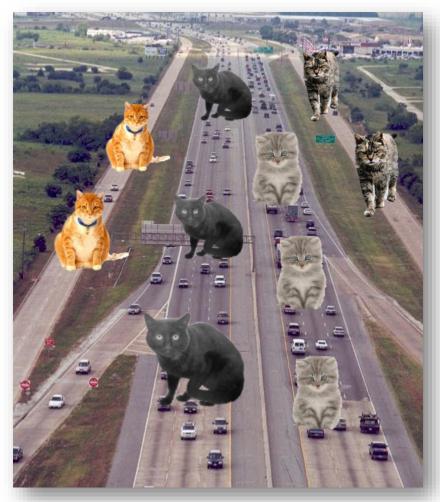
Daily monitoring: keeping animals on the right track

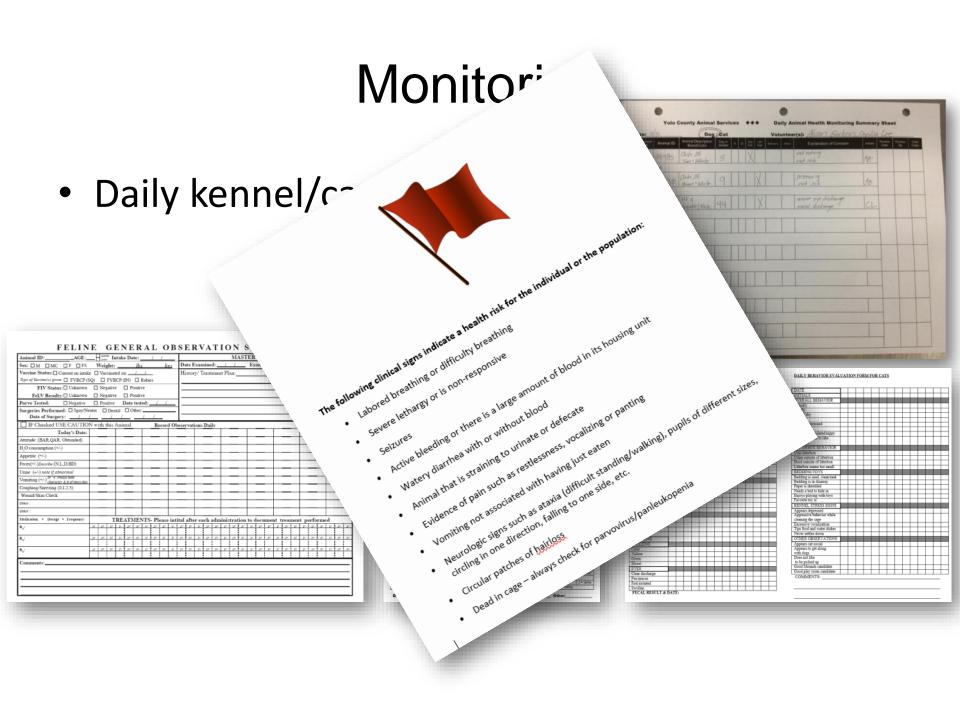
- Medical and behavioral
- Current, accurate grouping allows you to align housing and care by group and relax within groups
- Ins, outs and demeanor
- Simple, visible documentation
- Guides daily rounds



Daily monitoring: keeping animals on the right track

- Medical and behavioral
- Current, accurate grouping allows you to align housing and care by group and relax within groups
- Ins, outs and demeanor
- Simple, visible documentation
- Guides daily rounds





The "Five Questions"





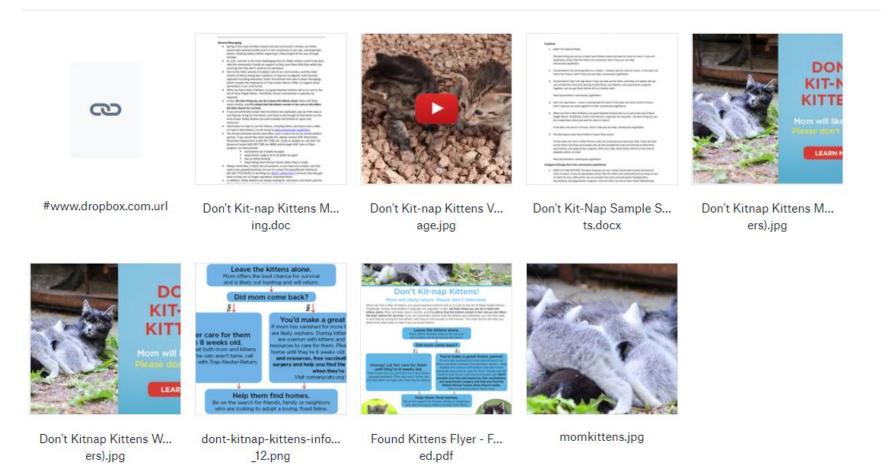
Life saving starts before intake

- Think about fees
- Think about hours
- Think about alternatives
- Think about what's best for the animal...



Don't Kit-nap Kittens Communication Toolkit

Sorted by name



https://www.dropbox.com/sh/ngstwb6nsul3p8l/AAD08hh7yjUrqFXjYXHShZjEa?dl=0

Balancing intake and outcomes

Cats: San Jose shelter snavs, releases stravs

Carolyn Jones, Chronicle Staff Writer Tuesday, January 3, 2012

PRINT C E-MAIL S SHARE C C



San Jose veterinary technician Becky T stomach of a 5-month-old kitten be

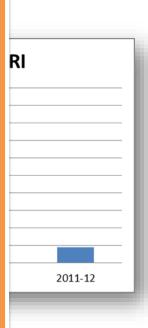
MAGES



MORE BAY AREA NEWS

Sheriff charged with three crimes linked to abuse allegations 01.13.12 \$1.4 million settlement agreement in

"Sometimes we just have to laugh because it almost seems impossible that one program can impact the numbers so significantly. This was one of those areas of the operation that we didn't even know would improve until after we started the program and realized what a positive impact it was having on the incidence of URI and our capacity to handle URI."



from which they came.

Or...

Open Access Article Animals 2012, 2(2), 301-315; doi:10.3390/ani2020301 Lost cats > 10 times more likely to be re-united by staying where they are Frequency of Lost Dogs and Cats in the United States and the Methods Used to Locate Them Emily Weiss ¹ \boxtimes , Margaret Slater ^{2,*} \boxtimes and Linda Lord ³ \boxtimes ¹ Shelter Research and Development, Community Outreach, American Society for the Prevention of Cruelty to Animals (ASPCA®), 6260 N. Hillside, Wichita, KS 67219, USA ² Shelter Research and Development, Community Outreach, American Society for the Prevention of Cruetty a Animals (ASPCA ³ Department of Ve Adoption Pet Services In the Community Kids & Fami Columbus, OH 4 animal humane society Author to whom a Feral cats that would not be appropriate or happy in a home environment me aced in nunity Received: 25 April Cats program. View Full-Tex Stray cats A stray cat who is healthy and friendly likely belongs to someone in your neighborhood. Cats have a far better chance of reuniting with their owner when they're left in the area in which they're found. Less than five percent of stray cats that are brought into shelters are reclaimed by their owners. For this reason, we

encourage you to leave healthy and friendly cats where you discovered them.

Worse than nothing?

Effects of low-level culling of feral cats in open populations: a case study from the forests of southern Tasmania

Billie T. Lazenby^{A,B,D}, Nicholas J. Mooney^C and Christopher R. Dickman^A

 ^ASchool of Biological Sciences, A08, University of Sydney, NSW 2006, Australia.
 ^BDepartment of Primary Industries, Parks, Water and Environment, 134 Macquarie Street, Hobart, Tas. 7000, Australia.
 ^CPO Box 120, Richmond, Tas. 7025, Australia.
 ^DCorresponding author. Email: Billie.Lazenby@dpipwe.tas.gov.au

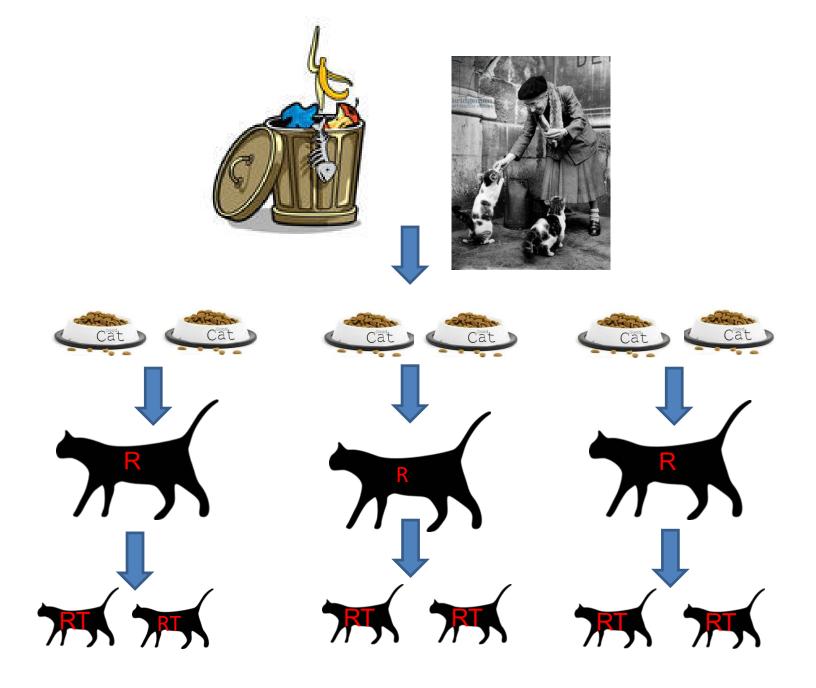
Worse than nothing?

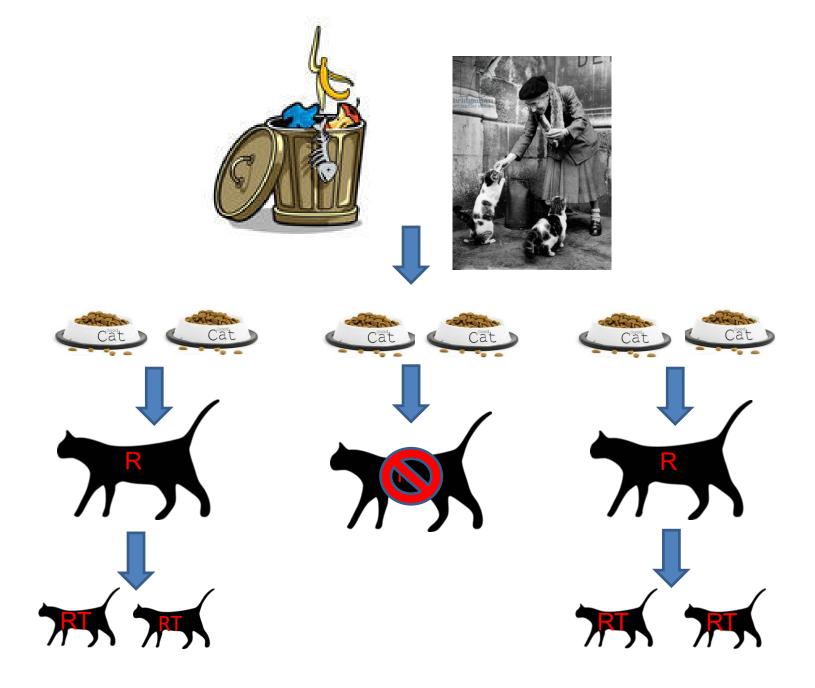
Effects of low-level culling of feral cats in open populations: a case study from the forests of southern Tasmania

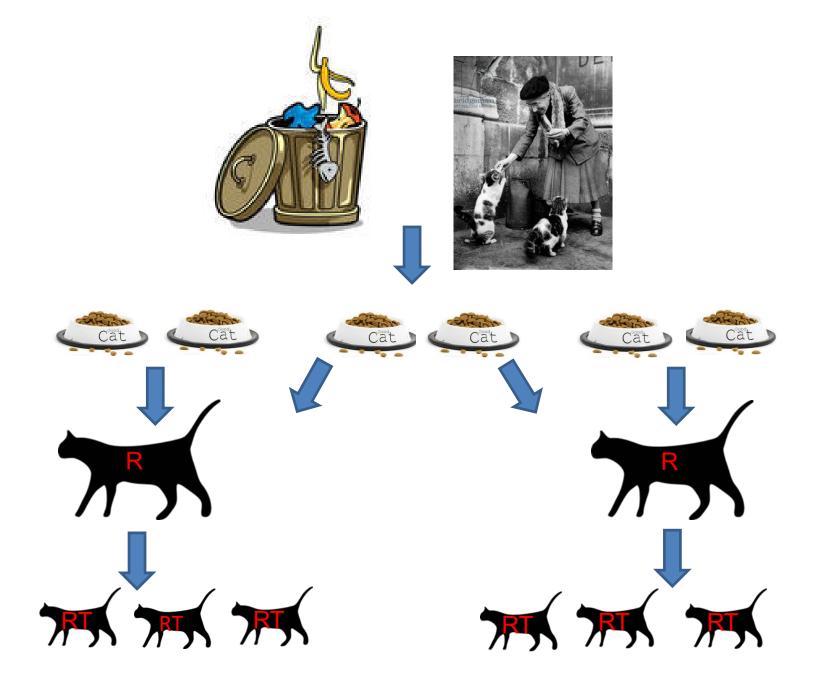
Billie T. Laze

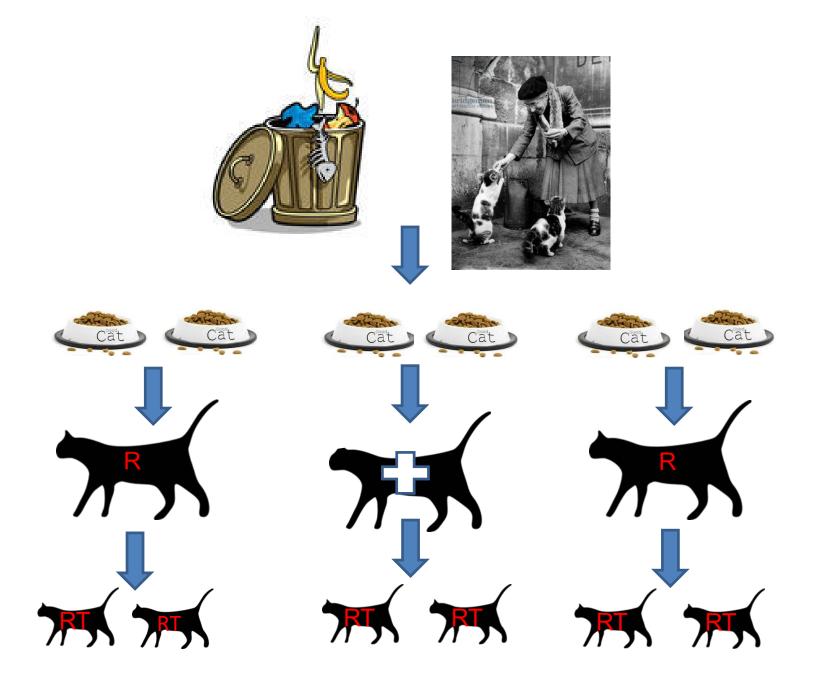
^ASchool of Biolc ^BDepartment of Tas. 7000, Aus ^CPO Box 120, R ^DCorresponding

"Contrary to expectation, the relative abundance and activity of feral cats increased in the cull-sites, even though the numbers of cats captured per unit effort during the culling period declined. Increases in minimum numbers of cats known to be alive ranged from 75% to 211% during the culling period, compared with pre- and post-cull estimates."









Options for healthy strays

- TNR referral
- Found cat listing
- Options to co-exist
- Help with rehoming
- Bring to shelter
 - +/-appointment/RTF

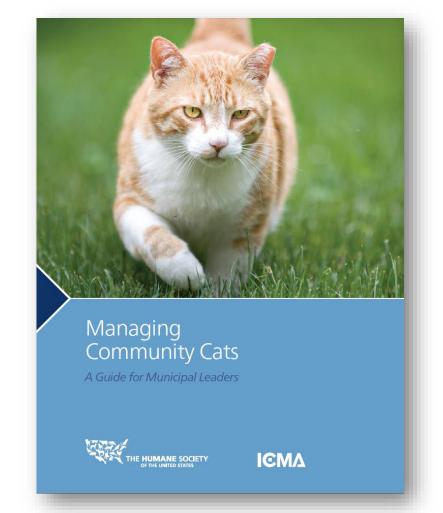
Invest resources saved
 on healthy cat transport
 and admission on
 diversion and higher
 priority activities

▼ WHAT CAN BE DONE ABOUT STRAY CATS COMING ONTO MY PROPERTY?

Also, City of Sacramento Animal Care Services no longer offers the service of picking up any owned cats or any stray cats that have been contained or trapped. You may surrender an owned cat or a stray cat at the shelter's Reception Center. This building is open Wednesday through Sunday from 9:00 am to 5:00 pm and is located about 50-100 feet north of the shelter's Main Office.

Return to Field (RTF) (aka Shelter/Neuter/Return)

- Sterilize/vaccinate/return to location found
- Healthy stray or unowned cats and older kittens brought to shelter
 - Cats at risk for euthanasia
- NOT relocation
- NO identified feeder required



https://www.animalsheltering.org/page/managing-community-cats-guide-municipal-leaders

Which cats qualify?

- Healthy
- Stray/un-owned/outside
- Adults and older kittens
- No *imminent* danger/environmental concern at location of origin

God Help the Ones That Purr

LOG | Thursday, February 3 2011 | Dr. Emily Weiss | 8 Comments

🖪 Share { 0 🏾 🍑 🖂



Recently there has been more focus and uptake ar program that was first developed down in Jacksonv Rick DuCharme—The Feral Freedom program. Wh heard about the program, it gave me pause—then chills. In broad-brush description, Feral Freedom ta entering the shelter who appear to have been thrivi

environment they came from, do not appear to be fully socialized, and are not u immediate threat of human harm. They are spayed or neutered and returned to came from. When the cat is returned, information about the program is distribut homes or businesses nearby.

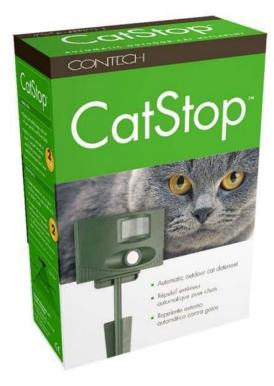
When I look at the data for live release rates of cats in shelters across the cour an adult cat in a shelter is usually more of a risk than being a free-roaming out know that is quite a statement I just made. And... with the data pointing to live r under 20% for many community's shelter cats, it is a pretty black-and-white fac try to keep those cats healthy and get them out alive, but frankly, a shelter is no necessarily a physically or emotionally healthy place for a semi-socialized or un cat.



Several weeks ago I was with a working group focusing a discussion of the measurement of spay/neuter impact. D was talking about the start of the Jacksonville program s ago. She noted that in the beginning, the program focuse those cats they could, to the best of their ability, determin completely unsocialized feral cats. With a very low live refor adult cats in Jacksonville at the time, Dr. Levy noted the incredibly powerful words that the UC Davis Koret Sholts

"But I don't want that cat back."

- The majority of cats come from the minority of complainants
- Spay/neuter/vaccinate resolves many problems
- Educate about deterrents
- Use discretion on case by case basis



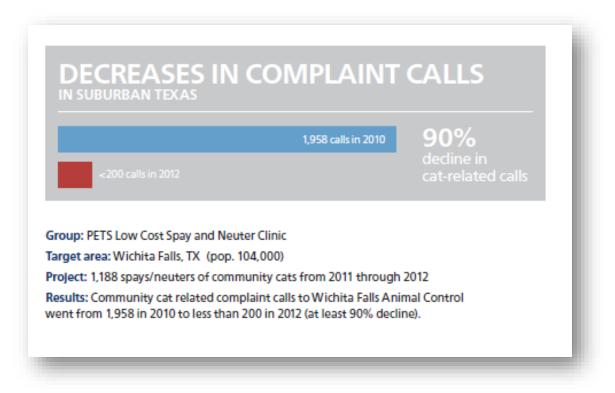
Impact on citizen complaints

DECREASES IN	COMPLAINT CALLS
1,032 calls in 2009 166 calls in 2011	84% decline in cat-related calls
roject: 755 spays/neuters of commun	Shelter (TRACS) a Sanders County, MT (pop. 11,000; 2700 sq. miles) nity cats from July 1, 2010 through July 1, 2012 ae only animal shelter in the county, went from 1,032

- 755 targeted community cat spay/neuters over 2 years
- Complaint calls declined from 1032 to 166

ICMA/HSUS Community Cat Management Guide, page 31

Impact on citizen complaints



- 1188 targeted community cat spay/neuters over 2 years
- Complaint calls declined from 1958 to < 200

Return to Home

- Bypasses language, transportation and timing issues
- Resolves mismatch of timing in when cats are lost and when people look for them
- Reunites semi-owned but fully loved cats with their people
- Educates community members directly about TNR/spay neuter



Bypass the shelter when possible

- Truly lost cats often better served by remaining in community
- Not-really-lost cats often better served by TNR
- Update website, provide scripts to phone staff
- Encourage finders to wait, watch, post, talk to neighbors, get cat scanned for microchip – or just leave them be if there is nothing wrong
- A few days between first call and intake can help – offer stray intake by appointment for cats

Found a stray animal?

Found a lost pet or stray animal? Here's how to help them find their way home.

Check for identification

- If there's an ID tag, contact the owner immediately.
- If there is no ID tag, consider taking the animal to a local veterinary office to be scanned for a microchip.

Tell your community about the pet you've found

- Post information about the animal to our Found Pets Bulletin Board.
- Sea Stray cats
- Post A stray cat who is healthy and friendly likely belongs to someone in your neighborhood. Cats have a far better chance of reuniting with their owner when they're left in the area in which they're found. Less than five percent of stray cats that are brought into shelters are reclaimed by their owners. For this reason, we encourage you to leave healthy and friendly cats where you discovered them.

Cadillac version

- Help appointments for strays and surrenders
- Low cost vet exam, vaccines, spay/neuter scheduled
- Supplies to hold onto cats for a while or keep them if that's what they want
- Fund through donations/reduced intake

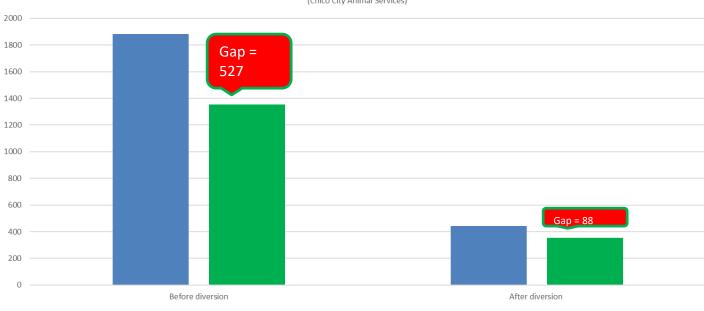


Find homes for the cats that need them

- Most healthy free roaming cats already have homes
- Prioritize alternatives to intake and TNR unless unusual risk
- Prioritize adoptive homes for owner surrender, victims of cruelty/neglect, kittens
- Prioritize barn homes for colony interventions and naughty cats

My name is: My na

Homes for the cats that need them



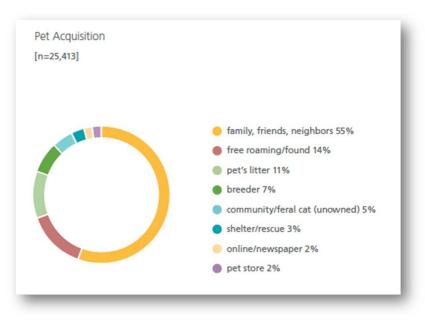
Before and After Stray and Community Cat Diversion (Chico City Animal Services)

Intake Live release

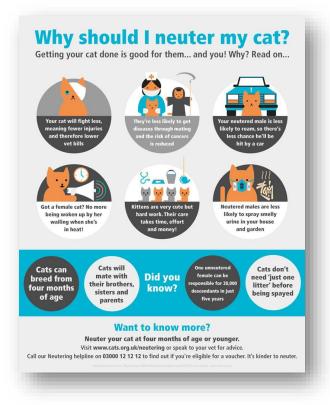
https://www.animalsheltering.org/magazine/articles/change-better-chico

Cats for the homes that need them

- Actively seek to adopt spayed/neutered, vaccinated, identified cats at low or no cost to people most at risk for otherwise not getting their cats spay/neutered, vaccinated and identified
- Build relationships to support success
- Break the cycle of birth and intake from highest risk communities



The difference between theory and experience





Added bonus

Association between a shelter-neuter-return program and cat health at a large municipal animal shelter

Charlotte H. Edinboro DVM, PhD

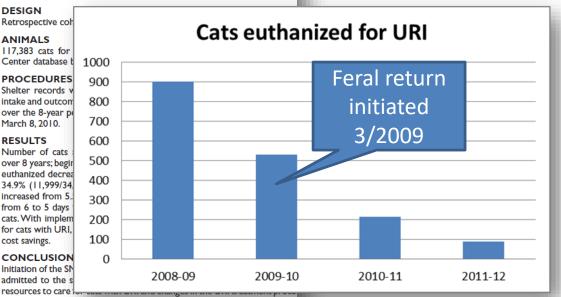
Heather N.Watson PhD

Anne Fairbrother DVM, PhD

From Health Sciences Practice (Edinboro) and Statistical and Data Sciences Practice (Watson), Exponent Inc, 149 Commonwealth Dr, Menlo Park, CA 94025; and EcoSciences Practice, Exponent Inc, 15375 SE 30th PI, Ste 250, Bellevue, WA 98007 (Fairbrother).

Address correspondence to Dr. Edinboro (cedinboro@ exponent.com).

OBJECTIVE To determine effects of a shelter-neuter-return (SNR) program on admissions and health at a large municipal animal shelter in North California.



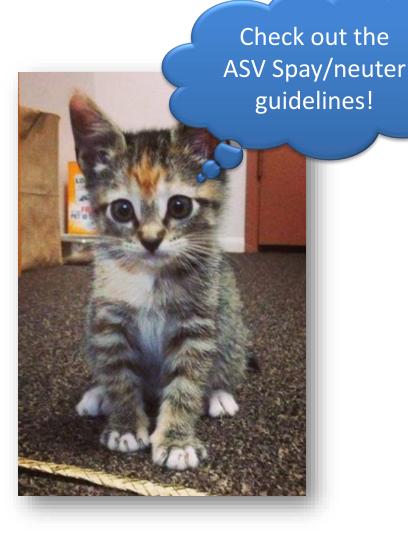
fewer cats were euthanized for URI and more cats were treated at lower c and with a briefer shelter stay. (J Am Vet Med Assoc 2016;248:298–308)

Bottom line

- There is no biologically plausible basis to suggest that shelter euthanasia, as currently practiced in North America, benefits birds or other wildlife, reduces public health risks, or decreases cat abandonment or suffering
- There is no credible scenario under which our society would finance or tolerate the methods to eradicate cats on the scale necessary to meaningfully reduce populations

Speaking of spaying...

- Consider spay/neuter/adopt for kittens at *robust* 1.5 pounds
 - Especially if foster care is stretched
 - A home is often better than even a good shelter nursery
 - No scientific basis for 2 lb tradition
 - Weight/week rule is not exact
 1.5 lbs often 8 weeks
 - Capitalize on max cuteness and bypass foster in some cases



What about dogs?

- Housing
- LOS
- Behavior evaluations?
- RTO

– Are practices shaping the right path?

Adoptions

– Conversation vs. interrogation

Behavioral care: don't

- Don't waste precious hours doing formal assessments that may not be predictive
- Dog bottlenecks can impact everyone



Journal of Veterinary Behavior: Clinical Applications and Research Volume 15, September–October 2016, Pages 66-77

Canine Research

No better than flipping a coin: Reconsidering canine behavior evaluations in animal shelters Gary J. Patronek ^a & ^{III}, Janis Bradley ^b III Show more https://doi.org/10.1016/j.jveb.2016.08.001 Under a Creative Commons license open access

Abstract

Use of behavior evaluations for shelter dogs has progressed despite their lack of scientific validation as reliable diagnostic tools. Yet results of these evaluations are often used to make life-and-death decisions. Despite acknowledging the significant limitations of evaluations, most authors suggest that the solution is to continue to attempt to remedy deficiencies. We take a contrary position and use existing data and principles of diagnostic test evaluation to demonstrate that reliably predicting problematic behaviors in future adoptive homes is vanishingly unlikely, even in theory, much less under the logistical constraints of real-world implementation of these evaluations in shelters. We explain why it would be difficult, if not impossible, to calculate robust values for sensitivity and specificity of a shelter canine behavior evaluation as required for any valid diagnostic test. We further explain the consequences of disregarding the effect of prevalence on the predictive value of

Behavior evaluation is an ongoing activity

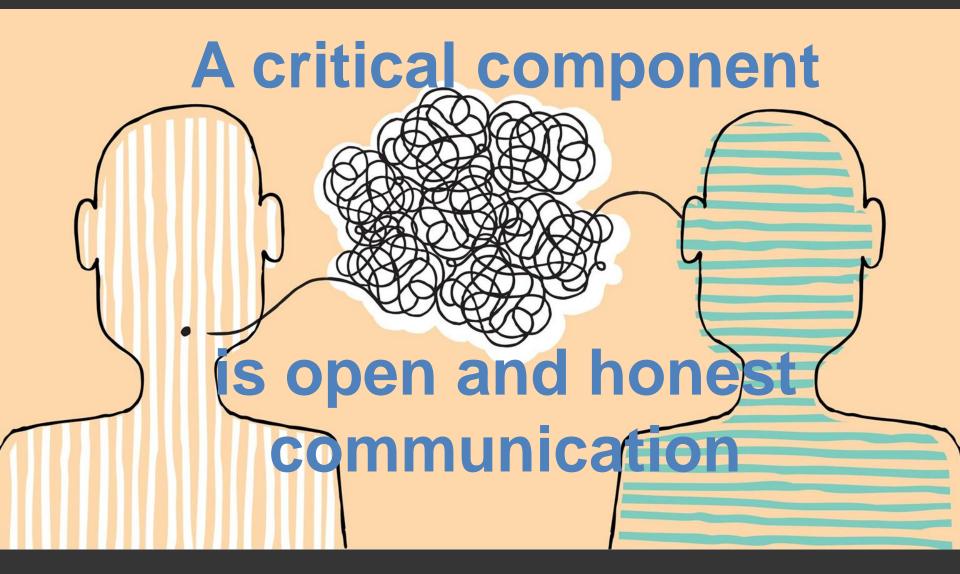


- Surrender/finder info
- Intake treatments
- Daily monitoring of ins, outs and demeanor
- Interactions with people and animals
- More formal evaluation when warranted

Playgroups



- Allow for enrichment and assessment
- Shows adopters what they love to see
- May increase certain risks while dramatically reducing others
- Think back to infectious dose



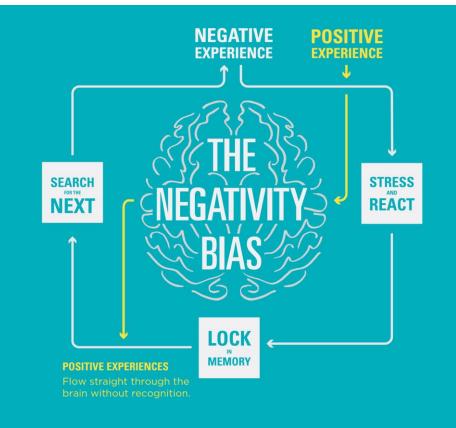


Our negative experiences stick to us like Velcro, while our positive experiences slide right off us like Teflon.

~ Dr Rick Hanson: American Neuropsychologist & Author of Hardwiring Happiness

As humans, we are prone to a strong negativity bias where we place much more weight to negative feedback than to positive. Tak 9

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Adoption Principles

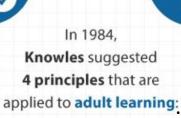
- → Our job is to find animals homes. If not from us, then where are they getting animals? Will they have our support and resources to help them retain that animal in the home?
- → Using non-judgmental language and having an open mind is critical.

KNOWLES'

4 PRINCIPLES OF ANDRAGOGY

INVOLVED ADULT LEARNERS

Adults need to be involved in the planning and evaluation of their instruction.



PROBLEM-CENTERED

Adult learning is problem-centered rather than content-oriented. (Kearsley, 2010)



17

00

ADULT LEARNERS'

Experience (including

mistakes) provides the basis

for the learning activities.

EXPERIENCE

RELEVANCE & IMPACT TO LEARNERS' LIVES

Adults are most interested in learning subjects that have immediate relevance and impact to their job or personal life.

Respect

Adults are more open to learning new things when they are acknowledged for the wisdom, skills and resources they bring to the new situation.

To show respect in a learning environment, acknowledge people for:

- Who they are
- What they know and do
- What they bring to the present situation.



Immediacy

Retention = Useful Application Immediately

Know something about your learners so that you can point out how they can put the information you present to use - right away - in their situations.

"Do you already have a plan for how you'd like your first night with your new puppy to go?" •

"What else can I help you with to get your relationship with your new cat off on the right foot?"



Relevance

"Why do we have to know this?"

To ensure relevance in a learning environment, ask people what they would like to learn and how that information will be useful to them. Then you can work together to find the answers to their questions.

Sometimes people don't know what they don't know. In such cases, you can help the adult learner to take in new information by explaining how the information will be useful in their lives.



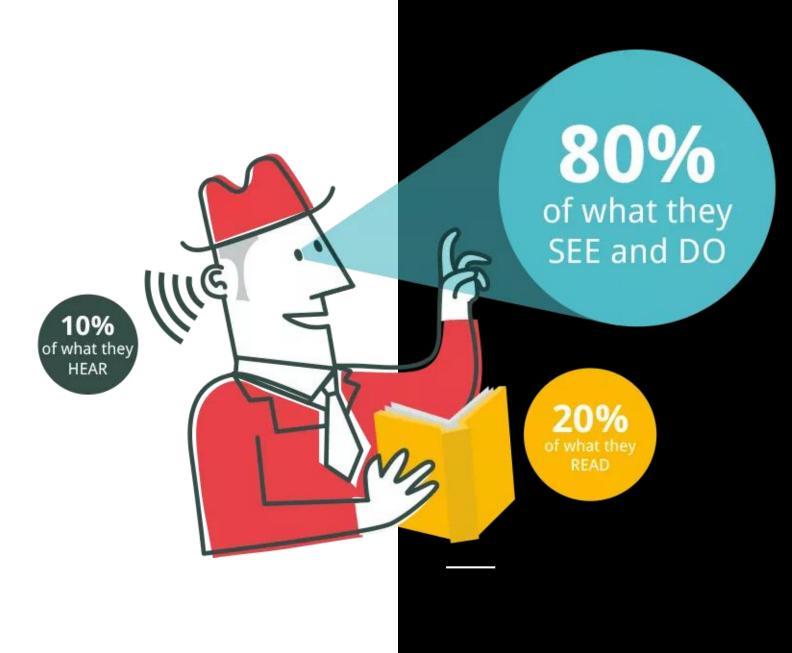
Safety

- A safe learning environment is:
- Supportive,
- Free from threat of physical or emotional harm
- Meets at least some of the learners' needs for concentration (not too loud or chaotic, etc.) and comfort (not too warm or cold, ample seating, etc.).

Look for:

- Opportunities to praise learners for their accomplishments
- Ways to correct mistakes that help people retain their dignity
- Safety doesn't mean there will be no challenge or no corrections; it means only that there will be no dumb questions.





Engagement

People learn best when they are actively involved in acquiring the information.

Active involvement can include:

- Practicing a new skill right away
- Using new information to solve a problem
- Having a meaningful dialogue about the ramifications of the information

To reach that 80% of retention – to really engage your learners – look for ways to get your learners to do something (right then and there) with the information you're providing. "Tell me and I forget. Teach me and I remember. Involve me and I learn."

BENJAMIN FRANKLIN

Deciding how many

Adoption Driven Capacity: Your shelter's key to saving lives and providing great care

What is the perfect number of animals to have up for adoption at any one time?

We know from the retail world that this is a critical question, all the more so when we're dealing with living, feeling beings. Too few animals for adoption and willing adopters may walk out of the shelter empty-handed because they couldn't find the pet of their dreams.

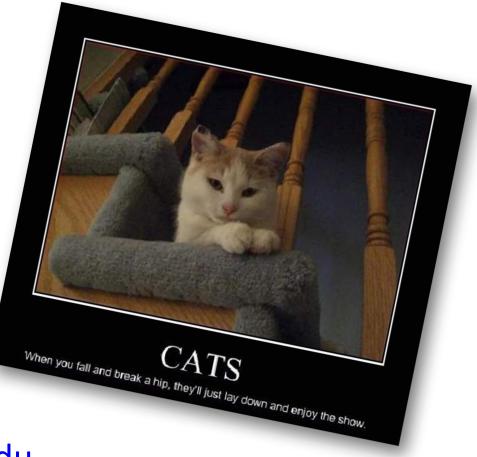
Too many animals for adoption and costs and length of stay are needlessly increased, conditions for care may be compromised, and in the worst case scenario adopters are so overwhelmed by choices that they don't take any animal home at all.

Just the right number, and welfare and health are maximized while cost is minimized, more animals are served over time, and everybody wins!

We know which of these three options we want, but how do we determine that elusive "just right" number? To help each shelter answer this question, we've developed this article and the associated <u>Adoption-Driven Capacity (ADC)</u> <u>Calculator</u>. We hope these tools are useful for you!

http://www.millioncatchallenge.org/resources/capacity-for-care/adoption-driven-capacity

Thank you!!



clkarsten@ucdavis.edu