Human Animal Support Services, a Paradigm Shift in How Shelters Care for Animals and Their People

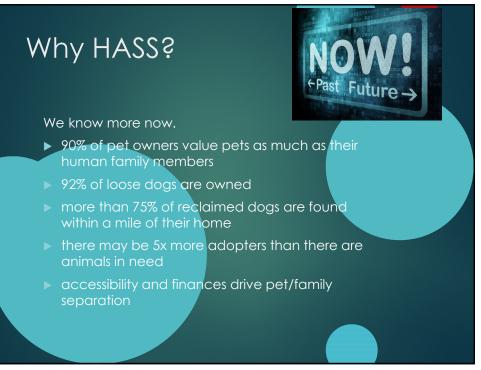
> ELLEN JEFFERSON, DVM AMERICAN PETS ALIVE! HUMAN ANIMAL SUPPORT SERVICES PROJECT

Why HASS?

We have intractable problems

- ▶ 6 million pets enter shelters every year
  - I million pets die in shelters in the name of "population control"
- Modern animal services is built on the separation of pets from their family











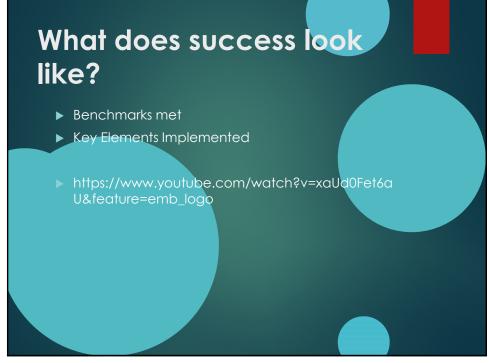
# The HASS project solves problems by....

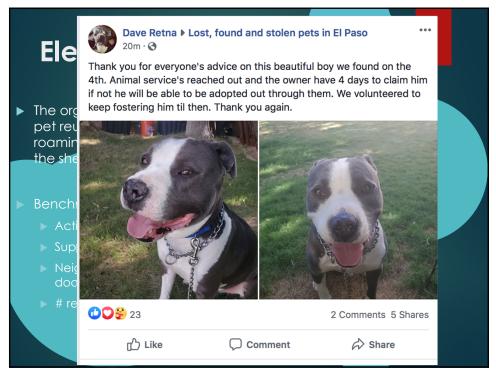
- 1. Deconstructing and then re-building animal services to serve true need
- 2. Marrying shelters doing the work with the best minds in and out of the industry
- 3. Collecting and using data instead of beliefs
- 4. Building a policy and decision making framework for all governments to use

### When the project is over, shelters will be able to reinvent themselves by...

- decentralizing services to where people and animals live,
- > only sheltering the animals who truly need it,
- ▶ and implementing evidence based programs.



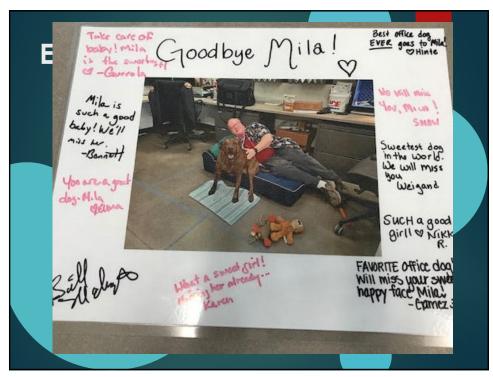


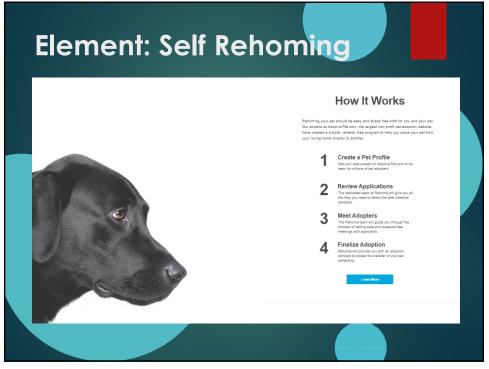


# Element: Intake to Placement

- Pets physically entering the shelter have outcome pathways identified before or at the time of intake, so in-shelter length of stay is drastically reduced.
  - Benchmarks:
    - ▶ LOS by type of animal

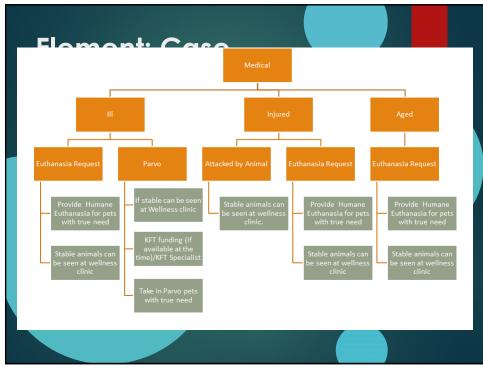


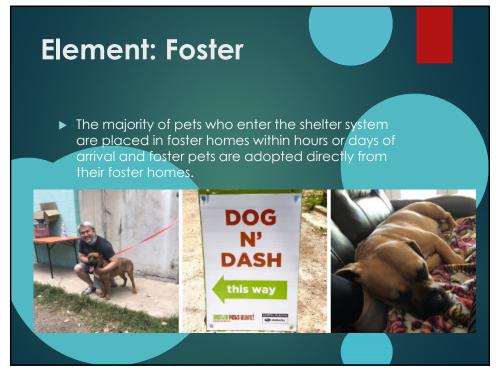












### **Element:** Partnerships

### **Guilford County Animal Services**

GCAS has partnered with Meals on Wheels to develop a pet food/supplies program. Last month we delivered over 800 lbs of supplies to homebound seniors, and in October we have already added five (5) additional seniors with multiple pets. We have also signed a lease at a local church, today, and are establishing a pet resource office in a local community to help with food, supplies, spay/neuter and humane education.



## Element: COVID and Crisis Response

 Ensure government services and animal shelters are prepared to assist the public with the inevitable effects of COVID-19 and other crises.



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# Element: Innovate the Field:

 The industry undergoes a professionalization and IT modernization process to better meet the needs of people and animals in distress.



### Element: Government Support:

 Elected officials and government bodies understand the need and place value on the services that the Human Animal Support Services provides, or should provide, through policy and budgeting processes.

### RECOMMENDED BUDGET PRACTICES

A Framework for Improved State and Local Government Budgeting

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