

## Planning Outreach Activities in a Pandemic

Shane Bateman, DVM, DVSc, DACVECC  
Interim Director- Kim & Stu Lang  
Community Healthcare Partnership Program



## Balancing Risk & Benefit

- Benefit
  - Community relationships (We matter too!)
  - Managing overpopulation
  - Ensuring adequate protection for pets/people
  - Student experiences
- Risk
  - COVID transmission
    - Volunteer to volunteer
    - Volunteer to community
    - Community to volunteer
  - Reputational risk

## Managing Risk

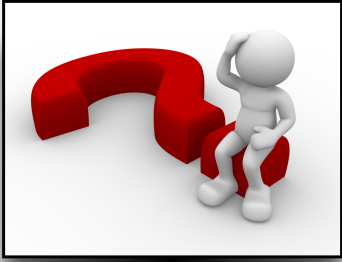
- Minimize risk of transmission
  - Volunteer pool is from same bubble (OVC)
  - Volunteers testing prior to entry
  - No client contact
    - All consultations via telemedicine in advance
    - Drop off/Pick up contact only
    - Extensive client education during consult & written discharge instructions
    - Contactless payment or cash in envelope
  - Daily screening of volunteers
  - Clients/families all screened day before and at dropoff

## Flexibility

- Community and OVC has veto power
- Activity can be cancelled right up to last minute
- All parties are monitoring COVID numbers

Questions?

---



---

---

---

---

---

---

---